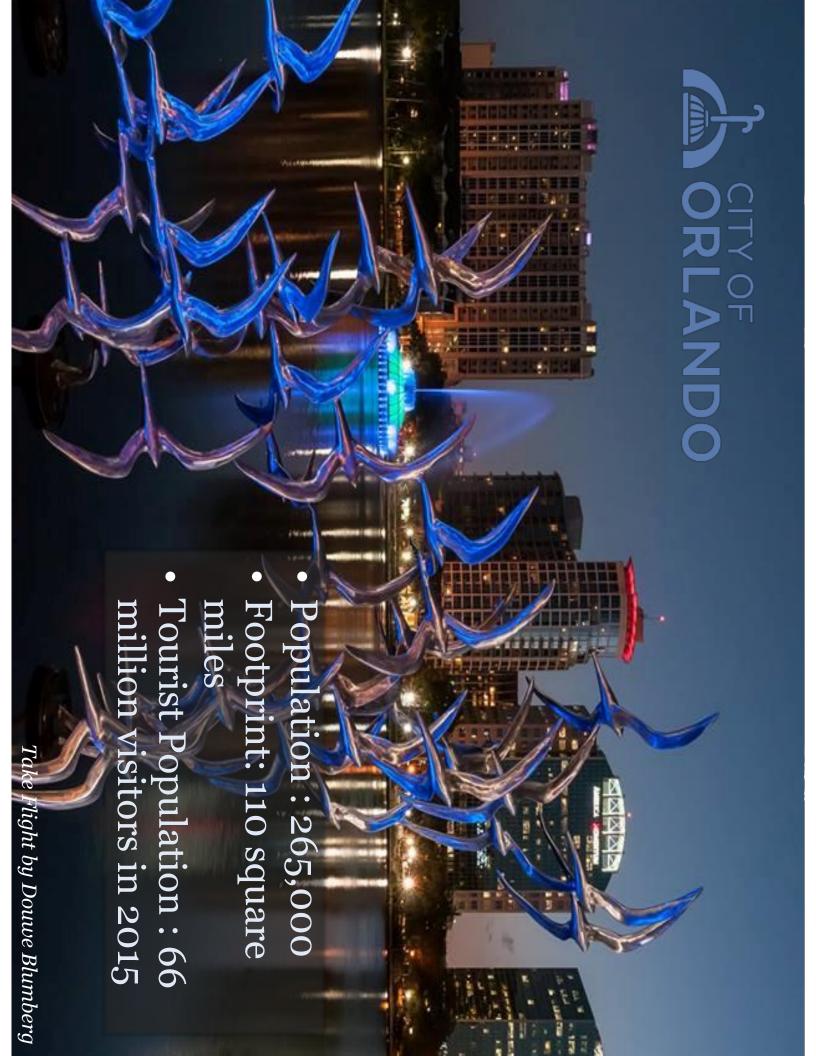


Orlando Police Department

PULSE







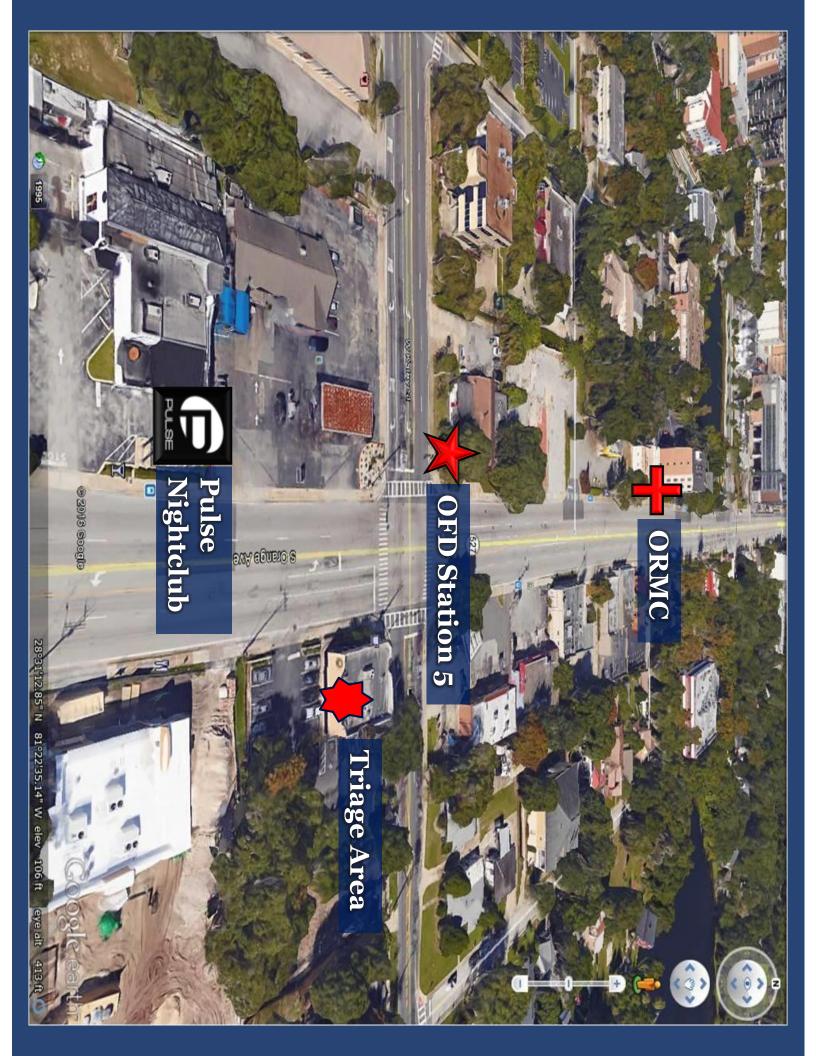
- Authorized Sworn Staffing: 771
- Authorized Professional Staff: 236
- Calls for Service (2015): 392,915
- Calls to Communications:

  Non-Emergency 531,471

  Emergency 911 345,747
- Police Substations: 5

- Authorized Staffing: 592
- Calls for Service (2015): 55,628
- EMS Transports (2015): 20,709
- Fire Stations: 17





# Pulse Nightclub Mass-Shooting

Within the first 3 hours, approximately 300 local law enforcement officers responded to the scene





Building: Pulse Nightclub

Built: 1957 Floors: 2 Story

Gross Area: 4853 sq. Ft.

Stucco Exterior Walls: Concrete Block

> Weather: Clear 77°, no wind 85% humidity

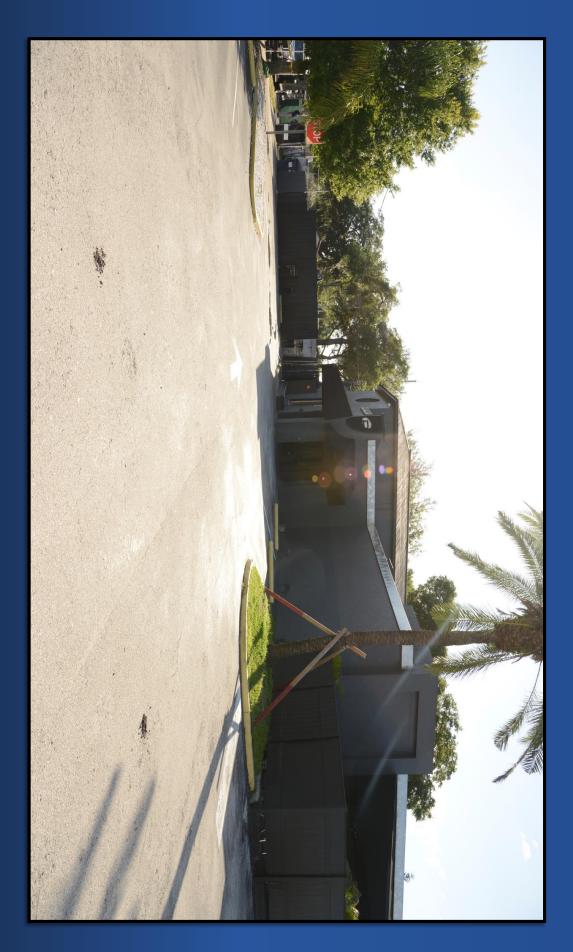
Time of Incident: 2:02 a.m.

Occupants: Approximately 300

- Suspect enters club armed with military style rifle
- Suspect then enters the main dance floor and continues to fire rapidly at victims
- Signal 43 called (officer needs help)
- Victims flee in multiple directions
- Detective Gruler was able to fire several rounds at suspect who was standing just inside the double doors



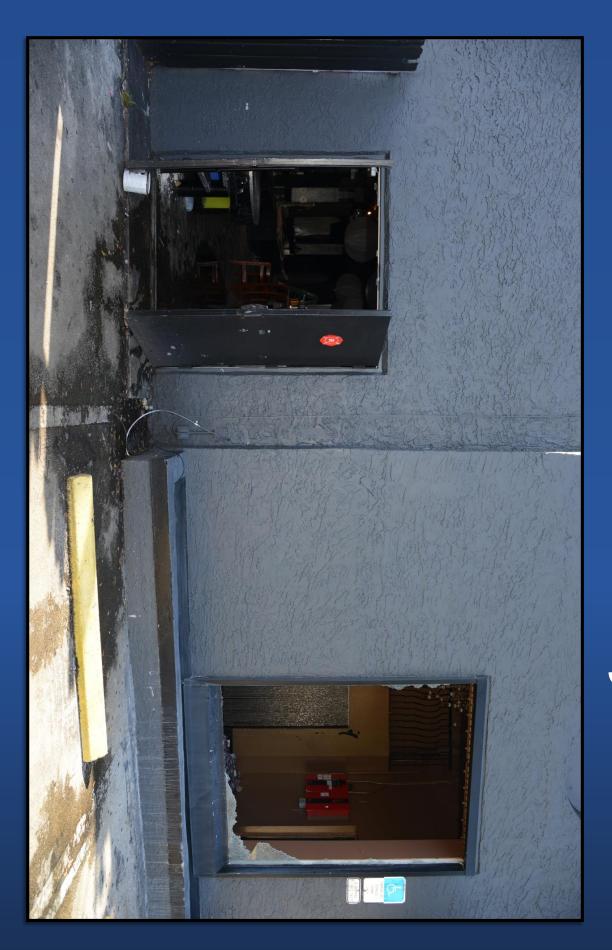
## Pulse: Front Entrance



## Pulse: Front Entrance



# Pulse: Double Doors/Entry Window



## Pulse: East View of Patio



1 minute and 20 seconds later, Officer Reynolds is the first one to arrive and back up Detective Gruler



- Officer Hyland arrived on scene in a Ford F150 pickup truck
- Detective Gruler advises "He's in the patio!"
- Officer Mislang arrives, her vehicle is equipped with dash cam video





- Detective Gruler fires multiple rounds towards the suspect, who was now on the main dance floor
- At this point, the rapid fire of gunshots coming from within Pulse has stopped

- Detective Gruler can be heard and then seen on approach, let's go!" video yelling to his fellow officers, "Guys,
- A team of 4 officers, including Detective Gruler, approach Pulse to engage the suspect

- Lieutenant Smith arrives on scene with multiple other officers from various agencies
- The suspect is seen on video surveillance west bar area to the back bathrooms running from the main dance floor through the



- Orlando Police Sergeant Morris formed a team just outside the east patio
- Lt. Smith formed a team comprised of himself, 4 agency SWAT team members and a member from another
- OPD sergeant and his team entered the club, shooting began and immediately started rescuing through the patio, 6 minutes and 8 seconds after the

- Officer Napolitano uses his baton to break the large glass window
- Sgt. Morris and his team enter the main dance floor as Lt. Smith and his team prepare to enter the south side
- OPD officer and sergeant who arrive on scene go seeking medical assistance to Fire Station to assist numerous victims

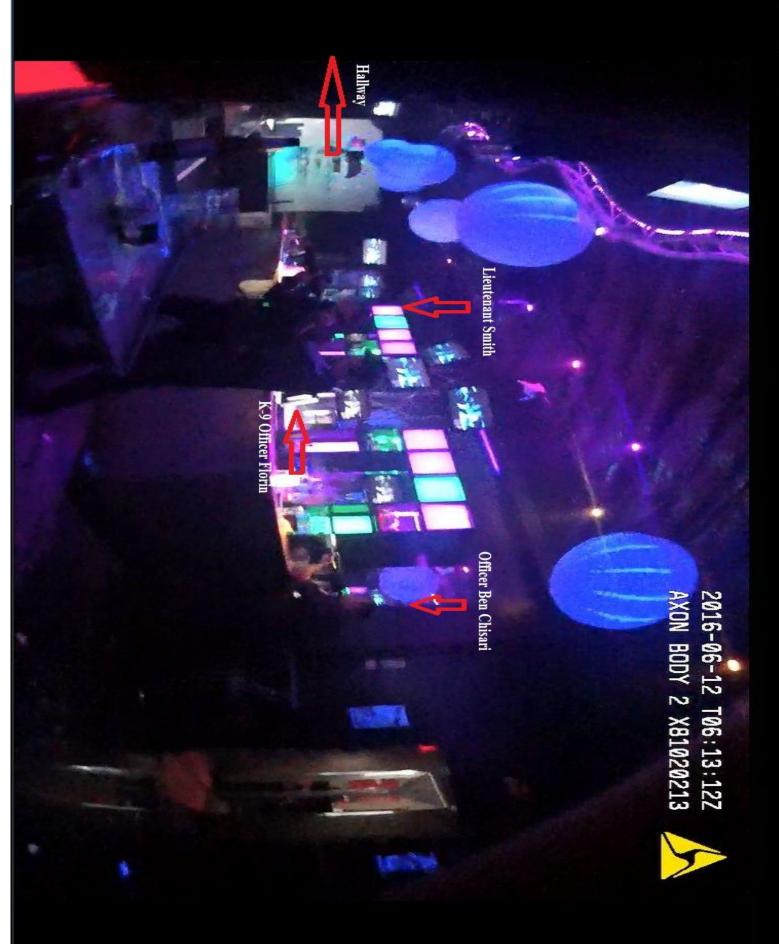


# Pulse: Double Doors/Entry Window



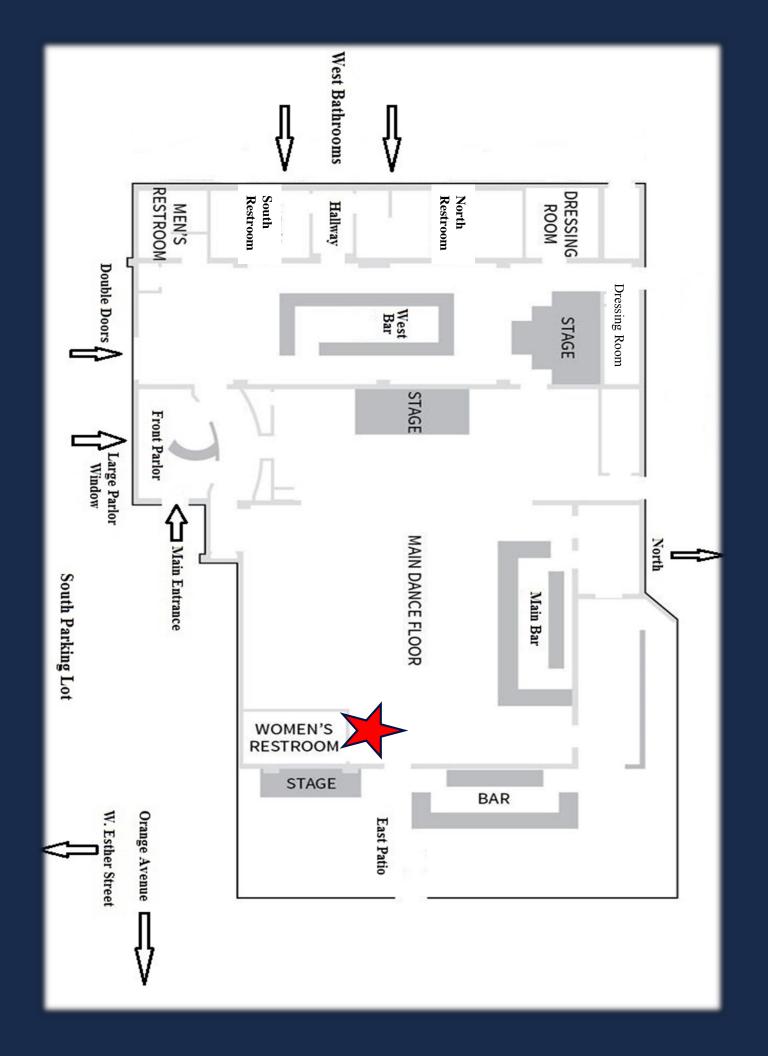
### 0210-0213 Hours

- Lt. Smith entered the front parlor (entrance) area through the large window
- Gunfire is heard from the west and Lt. Smith's fired team moves towards the sound of shots being
- Lt. Smith had the suspect pinned to the bathroom as officers and deputies pulled the critical victims out



- OPD sergeant and his team are assessing victims on main dance floor
- Two OPD officers locate 22
   patrons hiding in a
   bathroom in the S.E. corner
   of the dance floor





- Numerous officers and deputies enter the main dance floor and start pulling victims out as others were providing cover
- So many victims were on the ground, one officer is heard saying, "if you're alive, raise your hand"
- Seven victims are pulled from the dance floor and carried to awaiting officers



Triage area is set up behind the Einstein Bagels

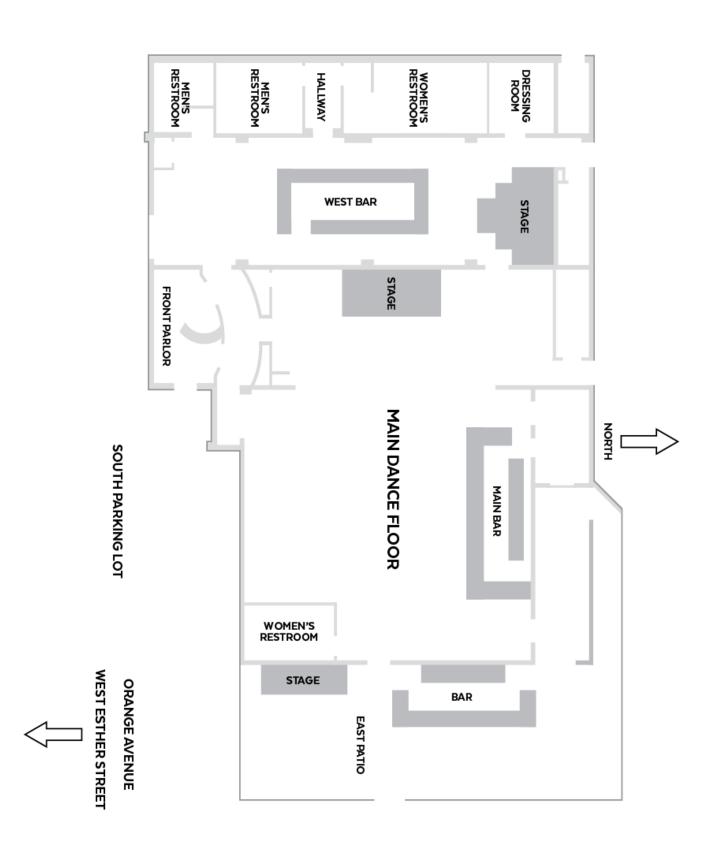


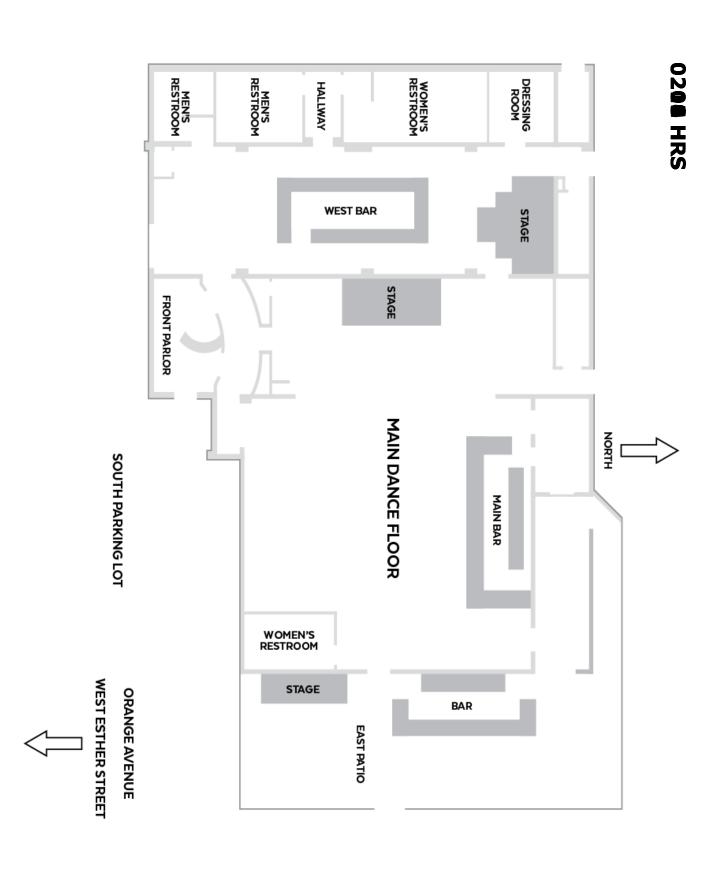
- Footage from numerous body cameras show satety officers and deputies pulling more victims to
- Numerous teams form and enter Pulse to assess every victim
- SWAT call-out initiated



- Lt. Smith and Sgt. Backhaus can be seen firing rounds down the hallway towards the suspect
- On one officer's body camera tootage you can see when the shots from Lt. Smith and Sgt. Backhaus are numerous officers assessing victims on the dance floor
- Without hesitation, officers continue their assessment, not knowing if those shots came from the suspect
- Witness advises a sergeant on scene of a possible second suspect, which proved to be false









Over the next 10 minutes, officers are removing victims from what they just witnessed Pulse. Some are critically injured and some are only in shock of



### 0221-0223 Hours

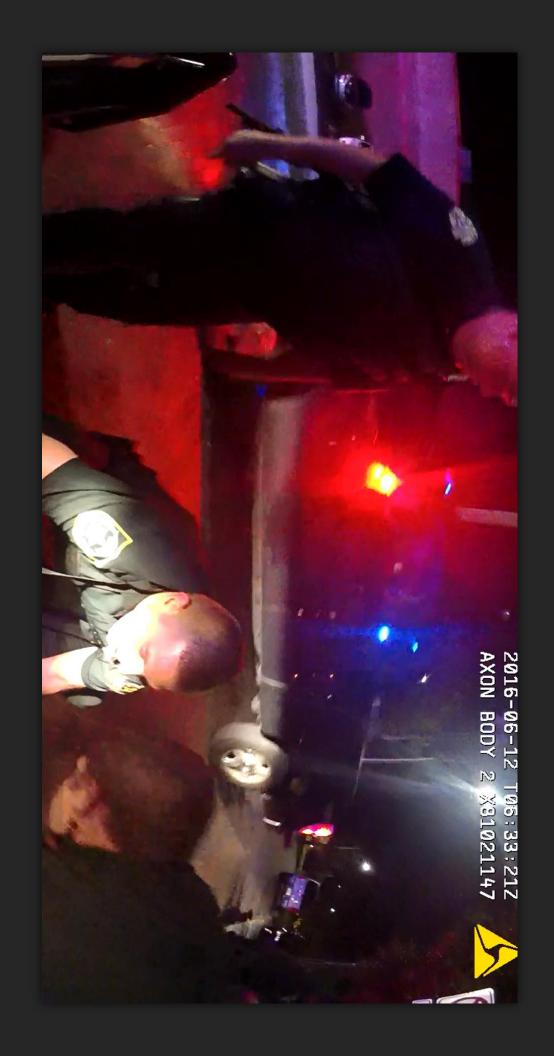
- Dispatcher is able to communicate with hostage inside the bathroom
- Hostage was able to advise that the suspect was reloading his firearm
- At this point, the triage area is becoming chaotic with victims and witnesses



### 0223-0224 Hours

- Due to the fire department being overwhelmed with patients, officers decided to use an unmarked Ford F150 pickup truck as a makeshift ambulance
- Officers are seen loading numerous critical victims onto the bed of the pickup truck transporting
- Officers and deputies transported 15 patients to pickup trucks Orlando Health in marked police vehicles and



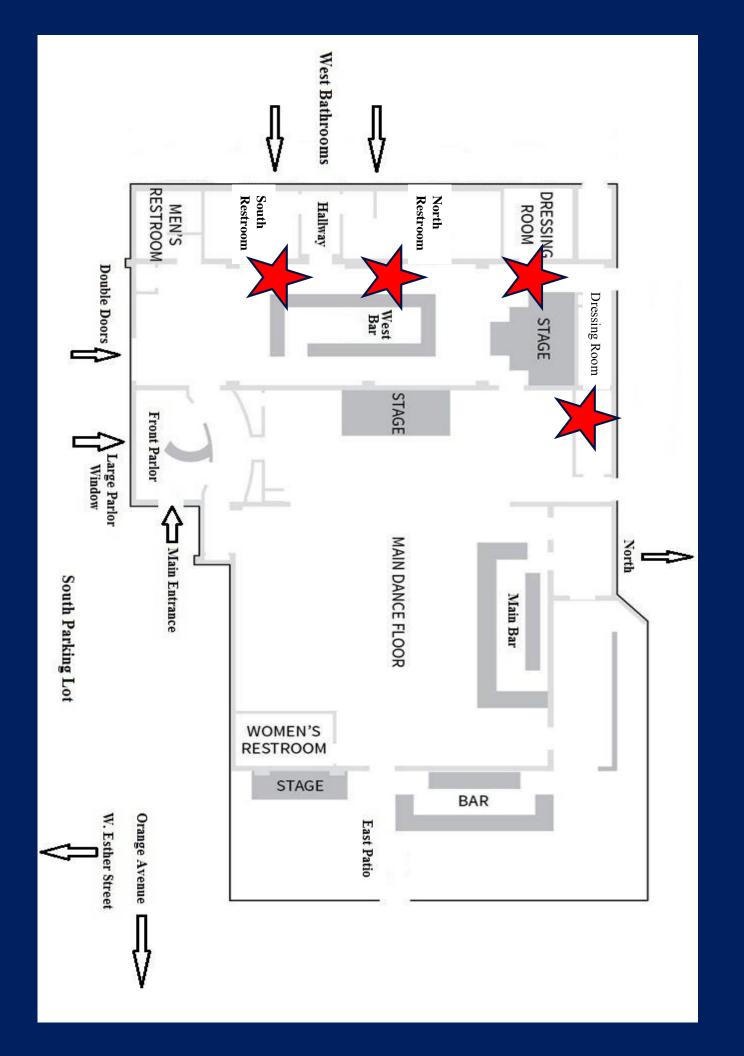


- At this point in time
- 22 patrons were rescued from the bathroom near the dance floor
- 6 employees and patrons hiding in the upstairs office were rescued
- Within 33 minutes of the first shot fired, 28 victims were pulled to safety



- ALL critically injured victims were removed west side of the club, 8 hiding in the west from the club except for the remaining victims being held hostage within the bathrooms on the dressing room dressing room and 4 dancers in the north
- West dressing room is one room north of where the suspect was barricaded





- Shooter makes first call to 911
- Call lasts 50 seconds

#### 0248 Hours

CNT officer called shooter back, had 6 minute conversation, suspect with enough explosives to take out city blocks advised he was wearing a bomb vest and had a vehicle in the parking lot

#### 0252 Hours

- 911 caller from inside the bathroom advises suspect has a bomb strapped
- Possible she overheard conversation between CNT and suspect

#### 0341 Hours

4 dancers are rescued from the north dressing room

#### 0403 Hours

K9 alerts on vehicle, which later is confirmed as suspects vehicle

# Vehicle driven by suspect

 Another 911 caller advises suspect has bomb strapped to him

#### 0429 Hours

 Victim inside of bathroom sent text message to four bomb vests to hostages in 15 minutes her brother advising suspect was going to strap



### 0445-0450 Hours



SWAT team rescued 8 victims hiding in west dressing room by pulling them from an air conditioner opening in the west wall

- Decision was made to make an explosive breach in order to reach the victims in the south bathroom
- Explosion did not fully breach wall
- Armored vehicle used to breach center hole (hallway leading into bathrooms)
- Armored vehicle breaches two more holes to the south of the first explosion attempt

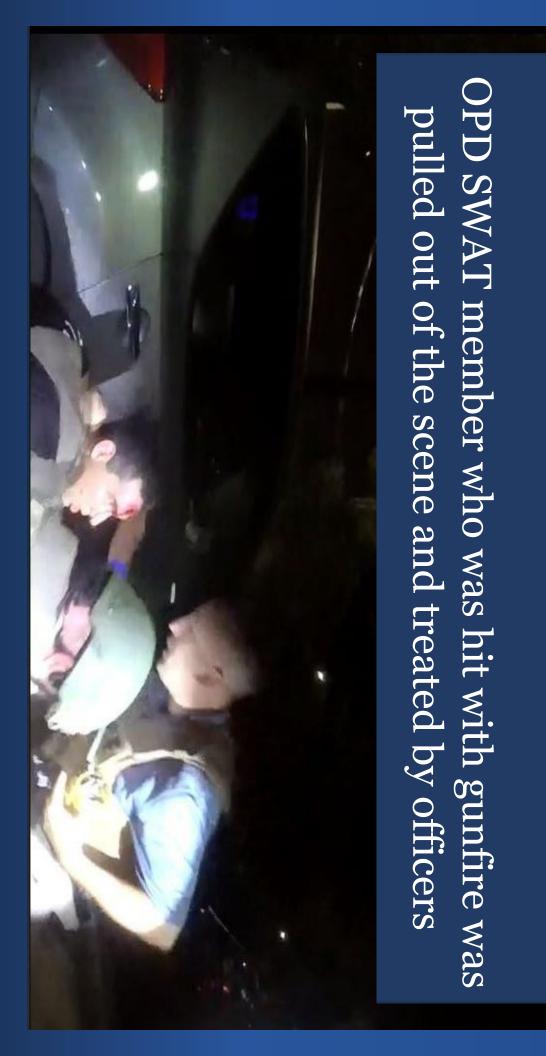


- SWAT officer uses hand held ram to bust out more concrete in south bathroom
- Suspect starts firing shots in north bathroom
- SWAT immediately deploys 2 flash bangs and uses armored vehicle to breach north bathroom wall



- This action by SWAT draws suspect out of north bathroom into hallway
- Suspect fires numerous rounds toward SWAT members
- SWAT returns fire, killing shooter, but not before an Orlando Police SWAT member is struck with a round (helmet saved his life)
- Actions of SWAT commander
   Approach of downed suspect





## 0517-0525 Hours

- The remaining victims were rescued from both the north and south bathrooms
- SWAT would pull victims out and officers and deputies would take them to triage areas on makeshift stretchers and on beds of pickup trucks
- Approximately 5 victims were rescued from the north bathroom and 13 from the south bathroom



#### 0527

had been rescued and all personnel needed to back Units on scene were advised all remaining victims away due to possible explosives



#### The Victims

- Deceased victims inside club:
- 9 victims in northwest bathroom
- 4 victims in southwest bathroom
- 3 victims on stage
- 1 victim in front lobby
- 1 victim in patio
- 20 victims on dance floor and stage area
- 9 deceased at hospital (Orlando Health)
- 2 deceased at triage area across from Pulse

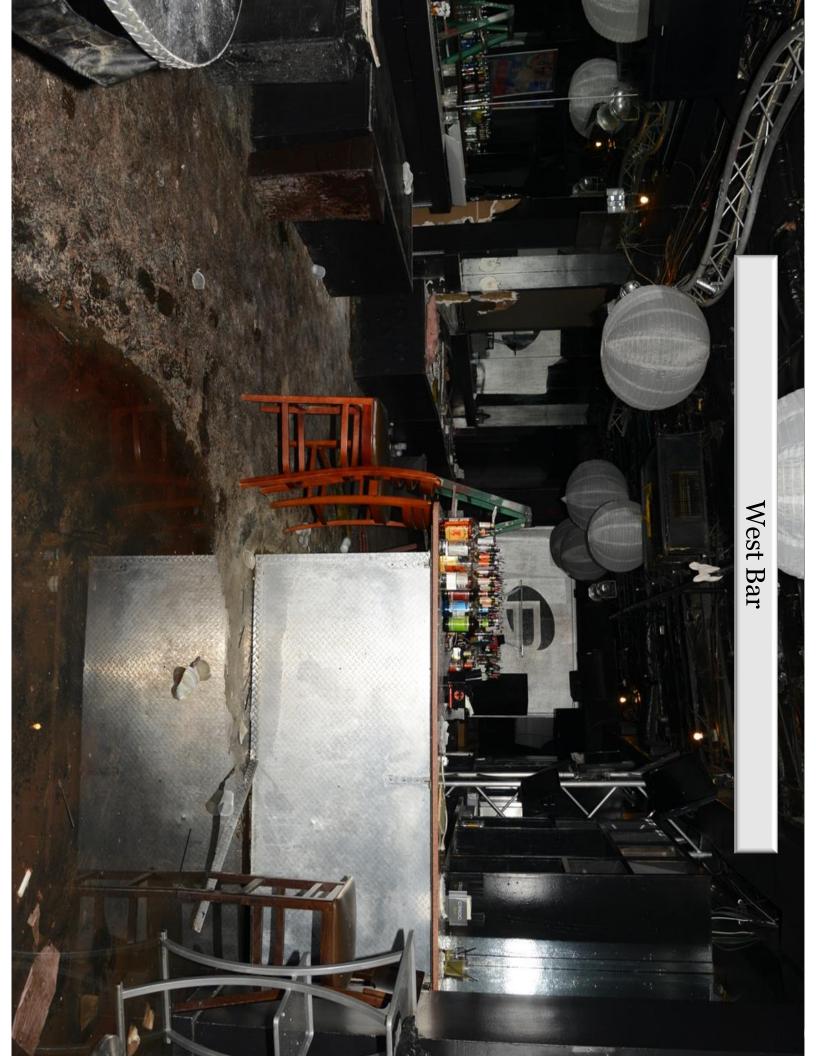
Total 49 deceased victims

- Victims treated at local hospitals:
- 35 at Orlando Health
- 20 at Florida Hospital
- 2 at Dr. Phillips Hospital
- 1 at Winter Park Hospital

## Total: 58 injured victims









### South Bathroom Door

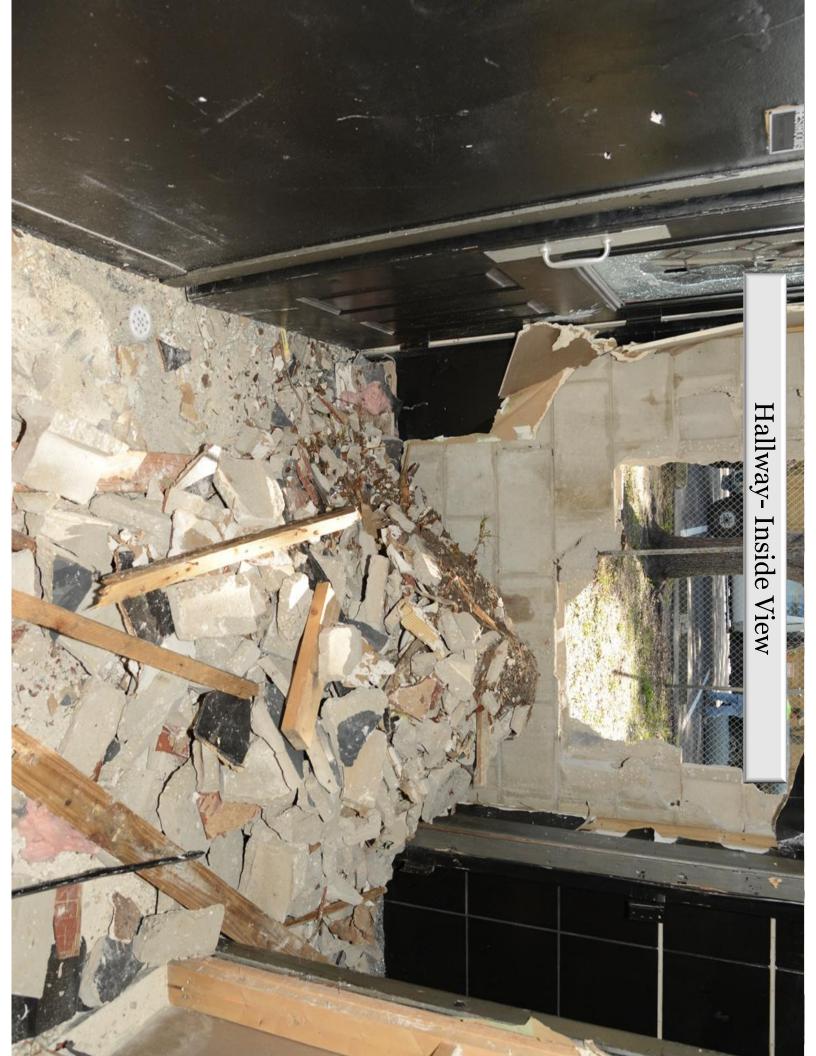










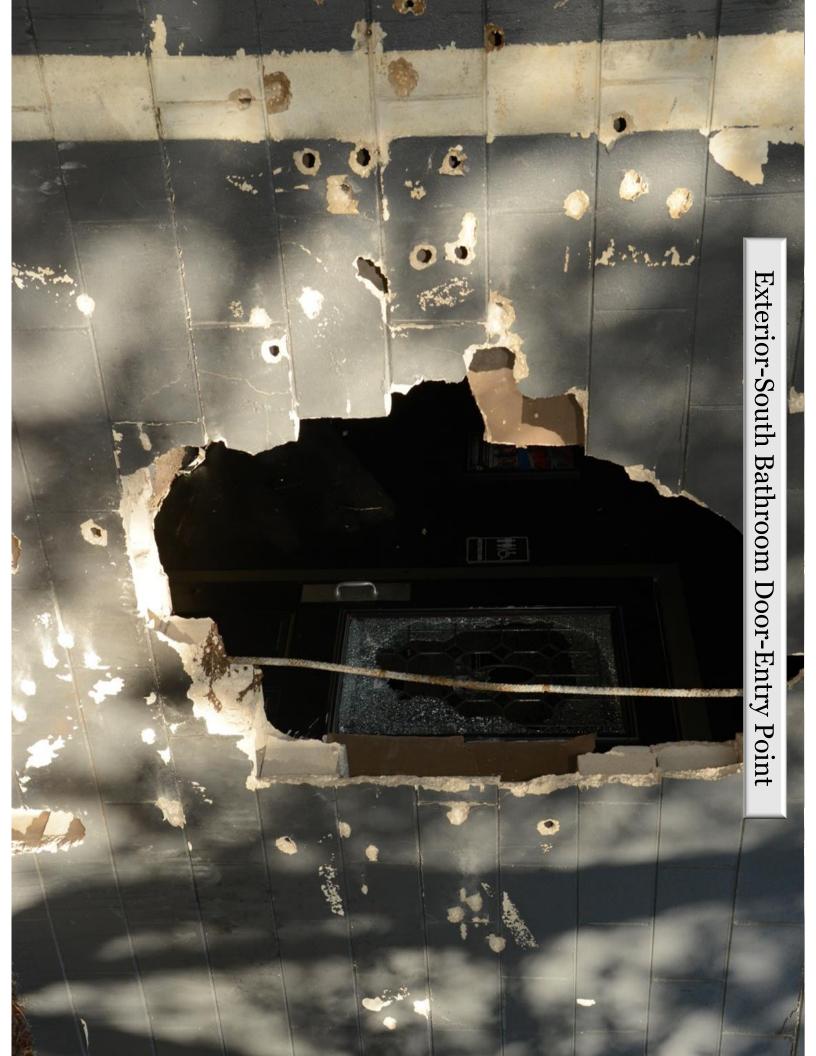


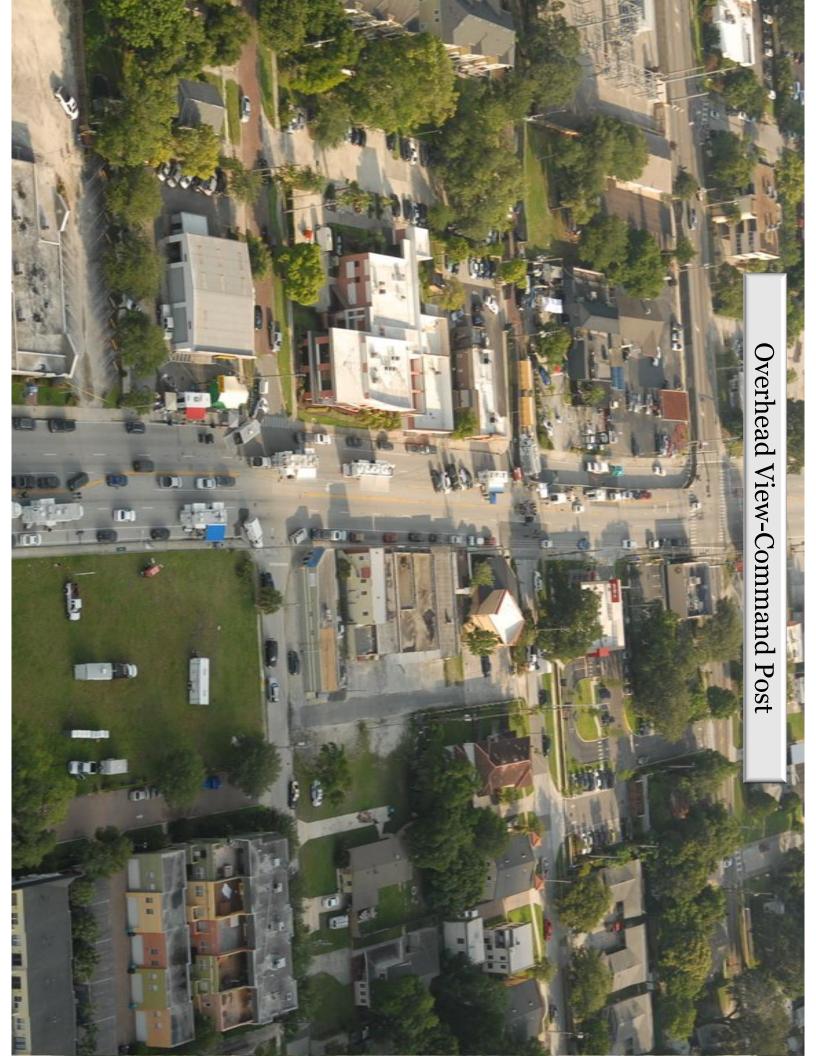


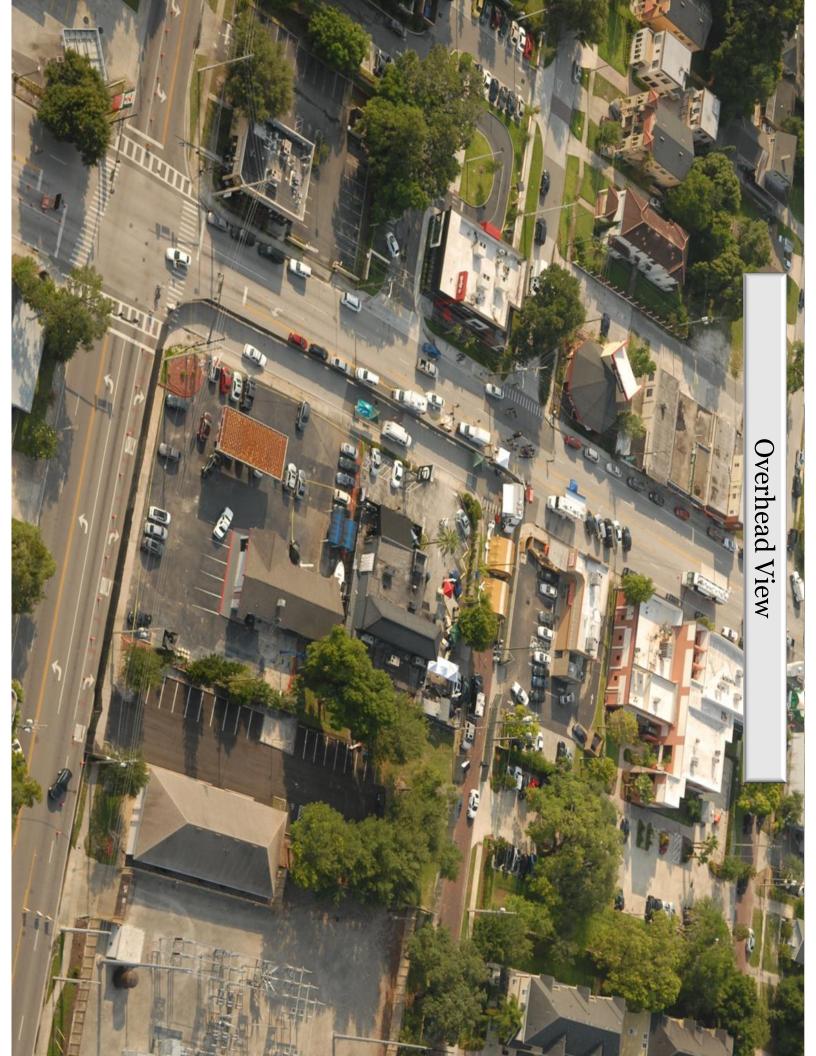




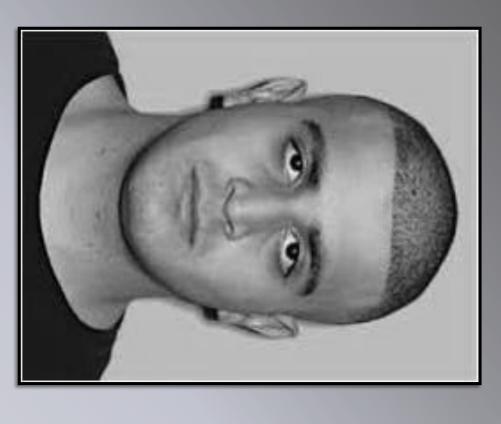








#### The Shooter



**Omar Mateen** 

- 29 Years Old
- U.S. Citizen
- Lived in Fort Pierce, FL (120 miles from Orlando)
- Worked as a licensed armed security guard
- Armed with a handgun
   & rifle
- Pledged allegiance to ISIS



#### **PULSE-FBI**

- Over 1600 leads covered
- Approximately 500 interviews completed to date
- Over 500 FBI personnel focused on the federal agency personnel incident, over 1400 total state, local, and
- Over 380 pieces of evidence collected on scene and over 950 pieces collected overall
- More than 300 subpoenas issued to date
- Over \$450K spent from Victim Witness Assistance funds

# Responding Agencies-27



- Apopka Police Department
- Belle Isle Police Department
- City of Port St. Lucie Police Department
- Eatonville Police Department
- **Edgewood Police Department**
- Florida Department of Law Enforcement
- Florida Highway Patrol
- Maitland Police Department
- Ocoee Police Department
- Orange County Fire Rescue
- Orange County Sheriff's Office
- Orlando Fire Department
- Orlando Police Department
- Osceola County Sheriff's Office
- Oviedo Police Department
- Seminole County Sheriff's Office
- St. Cloud Police Departmen

- University of Central Florida Police Department
- Winter Garden Police Department
- Winter Park Police Department
- Bureau of Alcohol, Tobacco, Firearms and Explosives
- Operations (ERO) & Customs and Border Protection-Customs Enforcement (ICE), Homeland Security Border Patrol (CBP) Investigations (HSI), Enforcement and Removal Department of Homeland Security, Immigrations and
- Department of State (DoS)
- Drug Enforcement Administration (DEA)
- Federal Bureau of Investigation (FBI)
- Internal Revenue Service (IRS)
- Office of the United States Attorney Middle District of























#### Hospital Staff



Photo Source: AP Photo/Phelan M. Ebenhack



## Medical Examiner

- The Orlando Police Department's HAZMAT victims from the premises. team worked with the Orange County Medical Examiner's office to remove the deceased
- Dr. Joshua Stephany and his staff completed all autopsies with 72 hours





# Multi-Jurisdictional Collaboration





# Site Security, Vigils, Prayer Services



# Caring for Our Own

Critical Incident
 Stress Management
 (CISM)

Debriefings

Counseling Services

Chaplain Program

Employee Assistance Program



## Victim Services

- Family Assistance Centers
- Health and Mental Services
- Red Cross
- Transportation and Lodging
- Consulates
- Burial Services
- Business & Employee loss assistance

### CITY OF ORLANDO FAMILY ASSISTANCE CENTER

cityoforlando.net/familyassistancecenter 407.246.4357













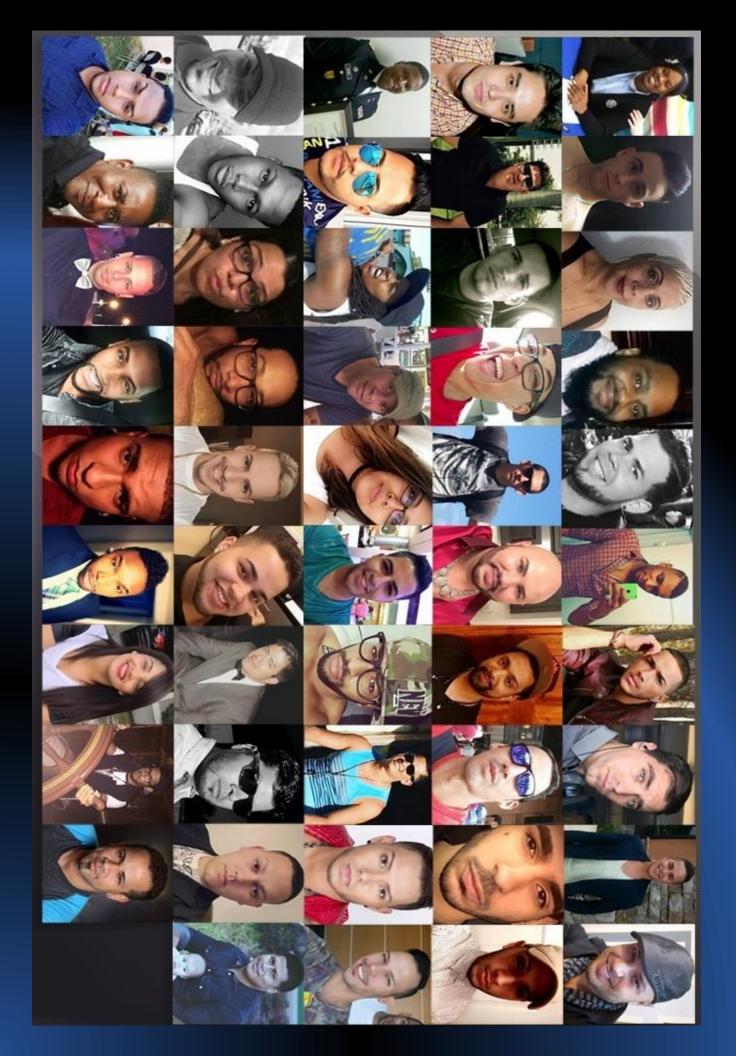
# Remembering the Victims

STANLEY ALMODOVAR III, 23 · AMANDA ALVEAR, 25 · OSCAR A ARACENA-MONTERO, 26 · RODOLFO AYALA-AYALA, 33 · ANTONIO CANDELARIO-PADRO, 28 · JUAN CHEVEZ-MARTINEZ, 25 · LUIS DANIEI DAVON BROWN, 29 · DARRYL ROMAN BURT II, 29 · ANGEL MARISOL FLORES, 26 • PETER O. GONZALEZ-CRUZ, 22 • JUAN RAMON FERNANDEZ, 31 · LEROY VALENTIN FERNANDEZ, 25 · MERCEDEZ DEONKA DEIDRA DRAYTON, 32 · SIMON ADRIAN CARRILLO ONDE, 39 · CORY JAMES CONNELL, 21 · TEVIN EUGENE CROSBY, 25

LOVE DEFEATS HATE,
LIGHT DEFEATS THE DARKNESS

#OrlandoUnited

SANFELIZ, 24 · YILMARY RODRIGUEZ SOLIVAN, 24 · EDWARD SOTOMAYOR JR., 34 · SHANE EVAN TOMLINSON, 33 · MARTIN BENITEZ JOEL RAYON PANIAGUA, 32 · JEAN CARLOS MENDEZ PEREZ, 35 20 · GERALDO A. ORTIZ-JIMENEZ, 25 · ERIC IVAN ORTIZ-RIVERA, 36 MORRIS, 37 · AKYRA MONET MURRAY, 18 · LUIS OMAR OCASIO-CAPO MCCOOL, 49 · GILBERTO RAMON SILVA MENENDEZ, 25 · KIMBERLY ALEJANDRO BARRIOS MARTINEZ, 21 · BRENDA LEE MARQUEZ EMMANUEL SERRANO ROSADO, 35 · CHRISTOPHER JOSEPH TORRES, 33 · JONATHAN ANTONIO CAMUY VEGA, 24 · JUAN P. RIVERA ENRIQUE L. RIOS, JR., 25 · JEAN C. NIVES RODRIGUEZ, 27 · XAVIER VELAZQUEZ, 37 · LUIS S. VIELMA, 22 · FRANKY JIMMY DEJESUS VELAZQUEZ, 50 · LUIS DANIEL WILSON-LEON, 37 · JERALD ARTHUR WRIGHT, 31



#### Takeaways

- Providing officer names to the media
- Fire Department not in command post
- Continue Joint Training with Fire Department
- Explosive breach on both bathrooms



#### Questions?



- Chief John Mina
- John.mina@cityoforlando.net
- @chiefjohnmina @orlandopolice

